

ZOLL E Series

GUIDELINES 2005 GUARANTEE

ZOLL Medical Corporation hereby commits to purchasers of an E Series™ defibrillator after October 3, 2005 that in the next year ZOLL will make available to any requesting purchaser a set of simple tools that will change the operation of the E Series as required to meet the cardiopulmonary resuscitation protocol in *Guidelines 2005 for Cardiopulmonary Resuscitation and Emergency Cardiovascular Care, International Consensus on Science*, to be published by the American Heart Association (AHA) and the International Liaison Committee on Resuscitation (ILCOR).

ZOLL further guarantees that the tools to perform this upgrade will be provided to such purchasers of an E Series at no cost. Any monetary costs for transmitting or shipping these tools for upgrade will be borne in total by ZOLL.

ZOLL expects that these tools will perform an upgrade to the software of the E Series so as to meet the new Guidelines. ZOLL agrees to provide, in Compact Disc format or as an internet-downloadable file, all software needed to perform this upgrade, along with updated versions of supporting documentation. ZOLL will also provide labeling if needed. ZOLL will also provide complete and clear instructional materials for performing this upgrade.

This upgrade will require the purchaser of the E Series to utilize a personal computer with a CD-ROM drive in order to perform the software upgrade of the E Series. Purchaser may also be required, as part of the upgrade process, to download software upgrades from the zoll.com web site.

* ILCOR members include the American Heart Association, the Australian Resuscitation Council, the European Resuscitation Council, the Heart and Stroke Foundation of Canada, the Inter-American Heart Foundation, the New Zealand Resuscitation Council, and the Resuscitation Council of Southern Africa.

A red rectangular box with a thin white border. Inside the box, the text "Guidelines 2005" is written in a white, sans-serif font. Below it, the word "Ready" is written in a white, italicized, serif font.